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Social uncertainties in the preparation and planning of the transition phase.

Findings from nine national stakeholders' panels.

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Background



CONFIDENCE- WP4: Transition to long-term recovery, involving stakeholders in decision making processes



















PORTUGUESA

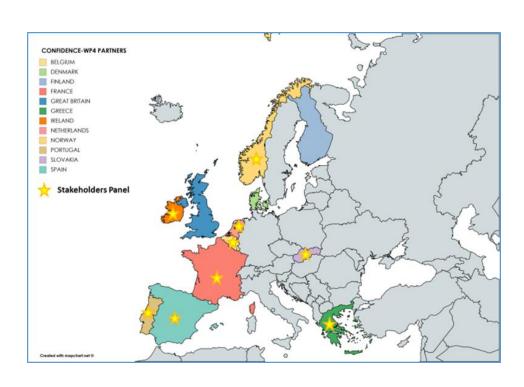




- WP4 goal: Improve the preparedness and response during the transition phase of a nuclear emergency, identifying and trying to reduce the uncertainties in the subsequent management of the long-term exposure situation by involving technical experts and stakeholders.
- Stakeholders' panels goal: Initiating consultation and dialogue at national level about the inherent difficulties and uncertainties of transition and recovery phases of an emergency.
- Research objective: To identify the main social uncertainties and classify them.

Method

- Stakeholders' panels were organized in nine different countries.
- Panel members met once or twice at the national level.
- The main topics of discussion were the challenges and critical aspects of the transition phase, as well as the main uncertainties.
- A semi-structured protocol of discussion that included a table-top exercise, simulated scenarios and different problem structuring methods was used.
- Discourses were analysed qualitatively.



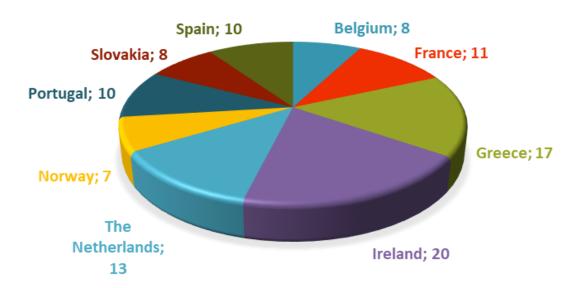




The panels have been composed of representatives of stakeholders groups, covering three broad categories:

- Representatives of Government institutions, agencies or companies (directly involved in the management of the transition phase)
- 2. Representatives of the population, producers, industries, marketers (affected)
- 3. Experts with high level of knowledge (interested)

NUMBER OF PARTICIPATING ORGANISATIONS



Findings

Uncertainties raised from the 9 panels can be classified in 6 categories:

- Environmental
- Economic
- Human health and safety
- Social
- Communication
- Governance



2nd panel meeting session (Source: CIEMAT)

Classified according to French et al. (2018) & Durand et al. (2019) approaches





- Will the affected population accept and follow-up countermeasures?
- To what extent the protective actions will be implemented by producers?
- Willingness of the population to return after temporary relocation.
- Willingness to house people from the affected areas as they are relocated (stigmatisation of the affected people)
- How to build trust of consumers?
- Willingness to work in the contaminated areas.
- How to deal with the fear of non-radiation personnel, e.g. local inspectors, to perform sampling in contaminated areas?
- Attitude to the property and home (stigmatization of the affected areas)
- How to ensure that foods found in homes and on the market do not generate panic or rejection? (stigmatisation of consumer goods)





- When should we communicate about relocation?
- Will prior communication (by social media, traditional media, etc.) be able to broadcast the "right" messages and prevent panic?
- What are the best messages?
- If a distinction is made between restriction for consumption and restrictions for commercialisation, how to adjust the messages to the individuals: the general population, the clients, the sellers and distributors etc.?
- How to communication and consult with industries in favour of an effective response?





- How to involve stakeholders in decision-making?
- When to involve them?
- Which stakeholders should be involved?
- How to involve the affected population?
- Will decisions from the local authorities be validated by higher authorities?





- Decision-makers have to cope with a wide variety of uncertainties. They require additional information to the strictly technical or radiological one.
- Communication is very important: people must have the feeling that their concerns are taken seriously into account and that the government is really helping them.
- Decisions should be taken by involving the local level in order to adapt them to the specific situation.
- Need to involve all the affected stakeholders in the decision-making.

Most uncertainties can be addressed starting in the preparedness phase, involving stakeholders, and creating a solid ground to build on during the transition phase



Further questions

- 1. Comparison between the uncertainties from early emergency and the transition phase. During the transition phase new uncertainties emerge? How uncertainties evolve from the early phase to the transition phase? How prior decisions during the emergency phase have influence in the following phases?
- 2. Are social factors much more important in the transition phase than they were in the first phase? Perhaps early phase focuses primarily on minimising the human health risks...?
- 3. Many of these uncertainties appeared in the different studied countries, is there something common beyond the different national contexts?





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Thank you for your attention!

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